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PROCLEAN™ DISINFECTION SERVICE FAQS

What Type of Product will IFC be Using?

The product we are using is Vital Oxide, a powerful but safe disinfectant.

Does the Treatment Kill the Coronavirus/COVID-19?

Vital Oxide is on the EPA List-N for specific use against the SARS-CoV-2, which is the causal agent of COVID-19. It is already EPA-registered and labeled for use against a wide variety of other pathogens as well, including coronaviruses (specifically feline coronavirus and canine coronavirus) and the influenza strains that caused two other global outbreaks – swine flu and avian flu. When applied at full strength in accordance with the product label, this powerful disinfectant will kill 99.99% of bacteria, fungi and viruses on hard, non-porous surfaces.

How Long Will the Disinfection Treatment Work after the Service is Complete?

After applying in accordance with the product label, we let it dry undisturbed, typically up to 10 minutes, at which point the product will have eliminated 99.99% of all bacteria, fungi and viruses on hard, non-porous surfaces. Like any other Disinfection treatment, surfaces can be re-contaminated after treatment. With that in mind, you may want to consider immediate treatment of areas that were occupied by someone showing COVID-19 symptoms.

How Does IFC's ProClean™ Disinfection Service Work and What Do You Do?

IFC's service includes trained technicians carefully wiping down all high-touch surfaces in the treated area. They then mist the strong disinfectant using specialized equipment and let it dry undisturbed, typically for 10-15 minutes.

Wipe down treatment – This application includes all inanimate human touch points, such as light switches, door handles, file cabinet drawer pulls, desk handles, etc. These areas will be treated with the disinfectant product at full-strength using a microfiber wipe cloth.

Light misting treatment – After the wipe-down application to touch points, we will treat hard surfaces with a fine mist application of the disinfectant product to ensure that all other areas have been treated.

Can Our Business Remain Open While You Treat?

The service is best rendered after hours or otherwise when building is unoccupied. In 24-hour facilities or other businesses that need to remain open during service, we can designate and treat unoccupied zones in rotation to allow most operations to continue during the service.

For more information, visit www.indfumco.com or call 800-477-4432



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Is There Anything We Need To Do To Prepare the Site For the Disinfection Treatment?

Prior to treatment, clients need to remove dust and dirt from the areas to be treated so the treatment has maximum impact. Also, required is to place paper and other items that could be damaged from contact with liquid mist into drawers, storage areas or put into bags. Food needs to be stored away from treatments. While you do not need to do anything with electronic equipment, we will limit treatment to the wipe-down method for items such as electronic display monitors, keyboards, computer terminal, TVs, electric motors, wiring, circuits, etc.

How Long Will I Have to Keep the Area Clear of Personnel After Treatment?

The re-entry interval for Vital Oxide application is to keep the area clear of people until the product is dry. We recommend waiting, at minimum, 30 minutes before re-entering a treated area, but drying time can vary depending on humidity and other environmental factors.

Is Vital Oxide Toxic?

No. The disinfectant product we use is classified by the EPA as Toxicity Category IV, their lowest toxicity rating, defined as “practically non-toxic and not an irritant.” It contains no ozone-harming volatile organic compounds (VOCs) and is mild on skin, hard surfaces and fabrics.

Why Are IFC Technicians Wearing Masks and Protective Clothing?

The safety of our employees and customers is our highest priority. We selected Vital Oxide partly due to its high efficacy and partly due to its very low toxicity (see above). While PPE is not required for Vital Oxide, our technicians wear PPE for their own personal protection as well as, our customers, to follow IFC protocols and current CDC guidelines.

Is IFC an Essential Service Provider?

Yes. The U.S. Department of Homeland Security has designated pest control operators as “essential service” providers, stating that all such providers have a “special responsibility” to maintain normal work schedules and provide services.

